

# How does Risk fit into AirTran's risk model

Severity	Consequences					Increasing Probability				
						Extremely improbable	Extremely remote	Remote	Probable	Frequent
						A	B	C	D	E
	People P	Time T	Asset A	Environment E	Reputation R	<5% Unknown (seldom, rare).	≥5%<10% Happened in industry, occurs from	≥10%<30% Happened at AirTran once before)	≥30%<69% Happened > 3 x at Airtran (last 5 yrs)	≥69% Happened> 3 x at station/trend
<b>0</b> Negligible	Slight Injury-	14 minutes, to 1 hour delay	Burnished, inspected, released ≤\$5K	No effect, equal or less than 5 gallons of spill.	No impact	Trend/log for stat.	Trend/log for stat.	Trend/log for stat.	Trend/log for stat.	Trend assess./ RCA Front Line
<b>1</b> Slight	First aid injury	More 1 hour to 4 hours delay.	Slight damage >\$5K up to \$50K	Slight effect, more than 5 gallons < 15 gal. (100 lbs)	Slight impact.	Trend assess./ RCA Front Line	Trend assess./ RCA Front Line	Trend assess./ RCA Front Line	Investigate/ Stop Trend/Dir + Full RCA	Investigate/ Stop Trend/Dir + Full RCA
<b>2</b> Minor	Minor injury, <48 hrs hospitalization, within 7 days OSHA reportable	More than 4 hours delay to one day.	Minor damage >\$50K, up to \$200K	Minor effect/ Localized ≥ 15 gal.(100 lbs). EPA reportable	Limited impact, local news. Legal impact below \$50K	Trend assess./ RCA Front Line	Investigate/ VP/Dir./VP/ Full RCA	Investigate/ VP/Dir./VP/ Full RCA	Reduce risk, stop trend advise CEO	Reduce risk, stop trend advise CEO
<b>3</b> Major	Major injury, ≥ 48 hrs hospital [NTSB], within 7 days of the event.	More than one day to 7 days delay	Major damage >\$200 K, \$750K, prop ≥25K	Regional impact.	Considerable impact, .Legal impact ≥\$50K.- to \$100K	Investigate/ VP/Dir./VP/ Full RCA	Investigate/ VP/Dir./VP/ Full RCA	Reduce risk advise CEO	Intolerable	Intolerable
<b>4</b> Critical	Single fatality to multiple fatalities.[NTSB]	More than 7 days to several months.	Extensive damage >\$750K to hull loss	Major effect.	National impact. Legal impact ≥\$100K to \$1 mio.	Investigate/ VP/Dir./VP/ Full RCA	Reduce risk, advise CEO	Intolerable	Intolerable	Intolerable
<b>5</b> Catastrophic	Multiple fatalities.	Several months to years.	Massive damage/ hull loss	Massive effect.	International impact. Legal ≥\$1 mio. to Cert. susp..	*Reduce risk CEO	Intolerable	Intolerable	Intolerable	Intolerable

\*Single point failure not allowed in this range, or common cause failure not allowed.

Color codes:

High Risk (Red)	Serious Risk (Orange)	Moderate Risk (Yellow)	Minimal Risk (Blue)	Low Risk (Green)
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# Priority Implementation Matrix

Priority Implementation Matrix					
Priority	Risk Classification	Investigation report and completion.	"Maximum Response Time".	Maximum implementation Time.	Advised Authority
	High Risk	High priority, 5 hours.	Immediate	Prior to the next flight/correction on the spot	CEO
	Serious Risk	Prelim, 24 hrs. to be finalized 30 days	24 hours	10 calendar days	VP or SVP/CEO
	Moderate Risk	Final 30 days	14 days	60 calendar days	Dir/VP
	Minimal Risk	30 days	30 days	120 calendar days	Mngr/Dir
	Low Risk	Not Required.	As determine by Daily Ops	Continue monitoring	Continue monitoring

NOTE: Actual response times for priorities 3 and 4 will be as noted above unless the DOB determines a more timely response is necessary.

A “yellow” risk (initial risk shows C-2 which is yellow, or Moderate), would require 30 days to investigate, a 14 days response time-with a maximum implementation time of two months, or 60 days (=4 RCB meetings)

Means: complete finding in two weeks, finalize in 30 days and have it implemented within 60 days (does not mean completed..but implemented.)