The Lesson of Heinrich’s Triangle

ACCIDENT

~ 30 INCIDENTS OCCURRED

OEs
CDs

FDs
Rls
TCAS PAs

~ 300 HAZARDOUS CONDITIONS DOCUMENTED

UCRs
Procedure Non-Compliance
Identified Operational Risks
CE Casual Factors

Inappropriate NOTAM/GENOT
Handling
Non-Standard Use of NAS Equipment
Inadequate Coordination

~ 1000 “UNSAFE ACTS” UNREPORTED

Unreported Incidents
Unapproved Procedures
Procedures not Followed
Missed Performance Checks

Inadequate Supervision
Inadequate Qualification Training
Inadequate Position Relief Briefings
Unaware of Aircraft Route

Identify and Help Mitigate Safety Risks

Continue Improving Our Safety Culture
to Ensure an Even Safer Tomorrow