Detailed Air Carrier Audit/Gap Analysis Tool Assessments and Implementation Plan

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	САВ	GND	CGO
	8.1.1 Organizational Management							_	
	Does the operator have a process and associated documentation for ensuring that its SMS includes the operator's systems, including—								
1.1	Flight Operations? SMS Standard 4.1.A.1	PM 3.2.1.B.3	2	2	na	na	na	na	na
1.2	Dispatch/flight following? SMS Standard 4.1.A.2	PM 3.2.1.B.3	2	na	2	na	na	na	na
1.3	Maintenance and inspection? SMS Standard 4.1.A.3	PM 3.2.1.B.3	2	na	na	2	na	na	na
1.4	Cabin safety? SMS Standard 4.1.A.4	PM 3.2.1.B.3	2	na	na	na	2	na	na
1.5	Ground handling and servicing? SMS Standard 4.1.A.5	PM 3.2.1.B.3	2	na	na	na	na	2	na
1.6	Cargo handling? SMS Standard 4.1.A.6	PM 3.2.1.B.3	2	na	na	na	na	na	2
1.7	Training? SMS Standard 4.1.A.7	PM 3.2.1.B.3	2	2	2	2	2	2	2
2	Does the operator have a process and associated documentation that require the SMS processes to be—								
	SMS Standard								
2.1.	Documented?	PM 3.2.3.E.2.b & 3.2.1.B.3 (draft)	1	1	1	1	1	1	1
	SMS Standard 4.1.B.1								
2.2	Monitored?	PM 3.2.3.E.2.b & 3.2.1.B.3 (draft)	1	1	1	1	1	1	1
	SMS Standard 4.1.B.2								
2.3	Measured?	PM 3.2.3.E.2.b & 3.2.1.B.3 (draft)	1	1	1	1	1	1	1
	SMS Standard 4.1.B.3								

Page 1 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	САВ	GND	CGO
2.4	Analyzed?	PM 3.2.3.E.2.b & 3.2.1.B.3 (draft)	1	1	1	1	1	1	1
	SMS Standard 4.1.B.4						_		
3	Does the operator have a process and associated documentation to ensure all SMS outputs are—								
3.1	Recorded?	PM 3.2.3.E.2.b & 3.2.1.B.3 (draft)	1	1	1	1	1	1	1
	SMS Standard 4.1.C.1					_			
3.2	Monitored?	PM 3.2.3.E.2.b & 3.2.1.B.3 (draft)	1	1	1	1	1	1	1
	SMS Standard 4.1.C.2								
3.3	Measured?	PM 3.2.3.E.2.b & 3.2.1.B.3 (draft)	1	1	1	1	1	1	1
	SMS Standard 4.1.C.3								
3.4	Analyzed?	PM 3.2.3.E.2.b & 3.2.1.B.3 (draft)	1	1	1	1	1	1	1
	SMS Standard 4.14						•		
4	Does the operator have a process and associated documentation to promote a positive safety culture?	PM 2.0, 2.1 (Safety Policy Poster (draft)), 3.2.3.E.m (draft), & 4.8.1.B (draft)	1	1	1	1	1	1	1
	SMS Standard 4.1.D	2110.0	1.						
5	Does top management define the operator's safety policy?	PM 2.0, Safety Policy Poster (draft), & 3.2.3.A.2	1	1	1	1	1	1	1
	SMS Standard 4.2.A								

Page 2 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	САВ	GND	CGO
6	Does the operator's safety policy include the following:								
6.1	A commitment to implement SMS? SMS Standard 4.2.B.1	PM 2.0, Safety Policy Poster (draft), & 3.2.3.A (draft)	1	1	1	1	1	1	1
6.2	A commitment to continually improving the level of safety?	PM 2.0, Safety Policy Poster (draft), & 3.2.3.A (draft)	1	1	1	1	1	1	1
	SMS Standard 4.2.B.2								
6.3	A commitment to the management of safety risk?	PM 2.0, Safety Policy Poster (draft), & 3.2.3.A (draft)	1	1	1	1	1	1	1
	SMS Standard 4.2.B.3		1.						T .
6.4	A commitment to comply with all applicable regulatory requirements?	PM 2.0, Safety Policy Poster (draft), & 3.2.3.A (draft)	1	1	1	1	1	1	1
	SMS Standard 4.2.B.4								
6.5	A commitment to encourage employees to report safety issues without reprisal?	PM 2.0, Safety Policy Poster (draft), & SPPM 3.5 (draft)	1	1	1	1	1	1	1
	SMS Standard 4.2.B.5	(4.4.5)							
6.6	Clear standards for acceptable behavior?	PM 2-0 & SPPM 1.2 & 3.6.1 all employees	2	2	2	2	2	2	2
	SMS Standard 4.2.B.6		•						
6.7	Guidance to management on setting safety objectives?	PM 2.0 & 4.7	2	2	2	2	2	2	2

Page 3 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
	SMS Standard 4.2.B.7								
6.8	Guidance to management on reviewing safety objectives? SMS Standard 4.2.B.8	PM 2.0 & 4.7	2	2	2	2	2	2	2
7	Does the operator have a process and associated documentation to ensure the safety policy is documented?	PM 3.2.1.B.3 (draft), 3.2.3.C.1.g, 3.2.3.E.2.a, & 4.7	1	1	1	1	1	1	1
	SMS Standard 4.2.B.9								
8	Does the operator have a process and associated documentation to ensure the safety policy is communicated to all employees and responsible parties? SMS Standard 4.2.B.10	PM 2.0, 2.1 (draft), Safety Policy Poster (draft) & 4.2	1	1	1	1	1	1	1
9	Does the operator have a process and associated documentation to ensure the safety policy is periodically reviewed and updated? SMS Standard 4.2.B.11	PM 2.1 (draft), 4.3.1, & 4.7	1	1	1	1	1	1	1
10	Does the operator have a process and associated documentation to identify individuals safety performance responsibilities?	PM 2-0, Safety Policy Poster (draft), & SPPM 1.2 & 3.6.1	1	1	1	1	1	1	1
	SMS Standard 4.2.B.12					_			
11	Does the operator have a process and associated documentation to ensure that the organization's quality policy is consistent with its SMS? SMS Standard 4.3	PM 4.8.2 (draft)	1	1	1	1	1	1	1
12	Does the operator have a process and associated documentation to establish and maintain a safety management plan that meets the objectives of its safety policy? SMS Standard 4.4	PM 3.2.1.B.5 & 4.7	2	2	2	2	2	2	2
13	Does the operator have a process and associated documentation to ensure top management has the ultimate responsibility for the SMS? SMS Standard 4.5.A	PM 3.2.3.A.2 (draft) & 4.8.1.D (draft)	1	1	1	1	1	1	1

Page 4 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
14	Does the operator have a process and associated documentation for top management to provide the resources essential to implementing and maintaining the SMS? SMS Standard 4.5.B	PM 3.2.3.B.1.a	2	2	2	2	2	2	2
15	Does the operator have a process and associated documentation to appoint a member of management with the responsibilities and authority to—								
15.	.1 Ensure that SMS processes are established, implemented, and maintained? SMS Standard 4.5.C.1	PM 3.2.3.E.2.a	2	2	2	2	2	2	2
15.	2 Report to top management on the performance of the SMS and the need for improvement?	PM 3.2.3.E.2.c, 4.7, SPPM 3.4 (draft)	2	2	2	2	2	2	2
15.	SMS Standard 4.5.C.2 3 Ensure that the awareness of safety requirements is promoted throughout the organization?	PM 3.2.3.E.2.f & .m	2	2	2	2	2	2	2
16	SMS Standard 4.5.C.3 Does the operator have a process and associated documentation to ensure that aviation safety-related positions, responsibilities, and authorities are —								
16.	1 Defined?	PM 4.8.1.D & SPPM 3.4 (draft)	1	1	1	1	1	1	1
16.	SMS Standard 4.5.D.1 2 Documented?	PM 4.8.1.D & SPPM 3.4 (draft)	1	1	1	1	1	1	1
16.	SMS Standard 4.5.D.2 .3 Communicated throughout the organization?	PM 4.8.1.D & SPPM 3.4 (draft)	1	1	1	1	1	1	1
17	SMS Standard 4.5.D.3 Does the operator have a process and associated documentation to ensure the SMS complies with all safety-related legal and regulatory requirements?	PM 3.2.1.B.4 (draft) & 3.2.3.E.2.k	1	1 FTOCB R Mason May 09	1	1	1	1	1

Page 5 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
	SMS Standard 4.6.A								
	Does the operator have a process and associated documentation to identify current applicable safety-related legal and regulatory requirements? SMS Standard 4.6.B	PM 3.2.1.B.4 (draft) & 3.2.3.E.2.k	1	1 FTOCB R Mason May 09	1 DOM D. Woods Oct 09	1 DSM J. Chow Oct 10	1 FAPPM B. Lee Oct 09	1 GOM T. Stuart Apr 10	1 ACM L. Edison Apr 10
	Does the operator have a process and associated documentation to continually improve the effectiveness of the SMS and of safety risk controls through the use of—								
19.1	Safety and quality polices?	PM 4.8.1.E (policy) Add Procedure to SPPM Ch 3 J. Langley May 2009	1	1	1	1	1	1	1
	SMS Standard 6.8		<u> </u>		<u> </u>		<u> </u>		<u>I</u>
19.2	Objectives?	PM 4.8.1.E (policy) Add Procedure to SPPM Ch 3 J. Langley May 09	1	1	1	1	1	1	1
	SMS Standard 6.8								
19.3	Audits and evaluation results?	PM 4.8.1.E (policy) Add Procedure to SPPM Ch 3 J. Langley May 09	1	1	1	1	1	1	1
	SMS Standard 6.8		<u> </u>			<u> </u>			

Page 6 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
	Analysis of data?	PM 4.8.1.E (policy) Add Procedure to SPPM Ch 3 J. Langley May 09	1	1	1	1	1	1	1
	SMS Standard 6.8			1	-	-	· B .		<u>. </u>
19.5	Corrective and preventive actions?	PM 4.8.1.E (policy) Add Procedure to SPPM Ch 3 J. Langley May 09	1	1	1	1	1	1	1
	SMS Standard 6.8				•				<u> </u>
19.6	Management reviews?	PM 4.8.1.E (policy) Add Procedure to SPPM Ch 3 J. Langley May 09	1	1	1	1	1	1	1
	SMS Standard 6.8		_						
	8.1.2 Documentation and Records Management								
	Does the operator have a process and associated documentation for establishing and maintaining, in paper or electronic format, the following:								
	Safety policies?	PM 4.4.B (draft)	1	1 FOPPM 1 R Mason May 09	1 DOM D. Woods Oct 09	1 MPPM G. Grant Oct 10	1 FAPPM B. Lee Oct 09	1 GOM T. Stuart Apr 10	1 ACM L. Edison Apr 10
	SMS Standard 4.9.A.1								

Page 7 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
1.2	Safety objectives?	PM 4.4.B (draft)	1	1 FOPPM 1 R Mason May 09	1 DOM D. Woods Oct 09	1 MPPM G. Grant Oct 10	1 FAPPM B. Lee Oct 09	1 GOM T. Stuart Apr 10	1 ACM L. Edison Apr 10
	SMS Standard 4.9.A.2								
1.3	SMS requirements?	PM 4.4.B (draft)	1	1 FOPPM 1 R Mason May 09	1 DOM D. Woods Oct 09	1 MPPM G. Grant Oct 10	1 FAPPM B. Lee Oct 09	1 GOM T. Stuart Apr 10	1 ACM L. Edison Apr 10
	SMS Standard 4.9.A.3		1.		1.		1.	1.	
1.4	Safety-related procedures and processes?	PM 4.4.B (draft)	1	1 FOPPM 1 R Mason May 09	1 DOM D. Woods Oct 09	1 MPPM G. Grant Oct 10	1 FAPPM B. Lee Oct 09	1 GOM T. Stuart Apr 10	1 ACM L. Edison Apr 10
	SMS Standard 4.9.A.4			Iviay 09	00109	<i>OCI 10</i>			
	Responsibilities and authorities for safety-related procedures and processes?	PM 4.4.B (draft)	1	1 FOPPM 1 R Mason May 09	1 DOM D. Woods Oct 09	1 MPPM G. Grant Oct 10	1 FAPPM B. Lee Oct 09	1 GOM T. Stuart Apr 10	1 ACM L. Edison Apr 10
	SMS Standard 4.9.A.5								
	Interactions and interfaces between safety-related procedures and policies?	PM 4.4.B (draft)	1	1 FOPPM 1 R Mason May 09	1 DOM D Woods Oct 09	1 MPPM G. Grant Oct 10	1 FAPPM B. Lee Oct 09	1 GOM T. Stuart Apr 10	1 ACM L. Edison Apr 10
	SMS Standard 4.9.A.6		1.		1.	 	1.	1.	
1.7	SMS outputs?	PM 4.4.B (draft)	1	1	1 DOM D. Woods Oct 09	1 MPPM G. Grant Oct 10	1 FAPPM B. Lee Oct 09	1 GOM T. Stuart Apr 10	1 ACM L. Edison Apr 10
2	SMS Standard 4.9.A.7 Does the operator have a process and associated documentation that require all documentation be— SMS Standard 4.9.B.1								

Page 8 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
2.1.	Legible?	PM 4.4.1.D	1	1 FTOCB 5 R Mason May 09		2 DSM Ch 2	2 IEM 1.2	2 DSM Ch 2	2 DSM Ch 2
	SMS Standard 4.9.B.1.a								
2.2	Dated with the dates of revisions?	PM 4.4.1.D	1	1 FTOCB 5 R Mason May 09		2 DSM Ch 2	2 IEM 1.2	2 DSM Ch 2	2 DSM Ch 2
	SMS Standard 4.9.B.1.b								-
2.3	Readily identifiable?	PM 4.4.1.D	1	1 FTOCB 5 R Mason May 09		2 DSM Ch 2	2 IEM 1.2	2 DSM Ch 2	2 DSM Ch 2
	SMS Standard 4.9.B.1.c								
2.4	Maintained in an orderly manner?	PM 4.4.1.D	1	1 FTOCB 5 R Mason May 09		2 DSM Ch 2	2 IEM 1.2	2 DSM Ch 2	2 DSM Ch 2
	SMS Standard 4.9.B.1.d								
	Retained for a specified period as determined by the organization and approved by the oversight organization? Note: Under the Pilot Program, the SMS records system does not require FAA approval.	PM 4.4.1.D (draft)	1	1 FTOCB 5 R Mason May 09		2 DSM Ch 2	2 IEM 1.2	2 DSM Ch 2	2 DSM Ch 2
	SMS Standard 4.9.B.1.e								
3	Does the operator have a process and associated documentation to control all documents to ensure—								
	They are locatable?	PM 4.4.1.A.5	1	1 FTOCB 5 R Mason May 09		2 DSM Ch 2	2 IEM 1.2	2 DSM Ch 2	2 DSM Ch 2
	SMS Standard 4.9.B.2.a								

Page 9 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
3.2	They are periodically reviewed?	PM 4.4.1.A.7 (draft)	1	1 FTOCB 5 R Mason May 09		2 DSM 4.2	2 IEM 1.2	2 DSM 4.2	2 DSM 4.2
	SMS Standard 4.9.B.2.b.1								
3.3	They are revised as necessary?	PM 4.4.1.A.7 (draft)	1	1 FTOCB 5 R Mason May 09		2 DSM 4.2	2 IEM 1.2	2 DSM 4.2	2 DSM 4.2
	SMS Standard 4.9.B.2.b.2								
	They are approved for adequacy by authorized personnel?	PM 4.4.1.A.4	1	1 FTOCB 5 R Mason May 09		2 DSM 2.2 MPPM 001.12+	2 IEM 1.2	2 DSM 2.2	2 DSM 2.2
	SMS Standard 4.9.B.2.b.3								
	All current versions are available at all locations where operations essential to the functioning of the SMS are performed?	PM 4.4.1.A.5	1	1 FTOCB 9 R Mason May 09		2 DSM 2.2 MPPM 001.12+	2 IEM 1.2	2 DSM 2.2	2 DSM 2.2
	SMS Standard 4.9.B.2.c								
	All obsolete documents are promptly removed from all locations or otherwise assured against the unintended use of such documents?	PM 4.4.1.A.8	1	1 FTOCB 8.4 R Mason May 09	2 DOM 3.5	2 DSM 4.2 MPPM 001.12+	2 IEM 1.2	2 DSM 4.2	2 DSM 4.2
	SMS Standard 4.9.B.2.d								
4	Does the operator have a process and associated documentation to ensure SMS records are—								

Page 10 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
4.1	Identified?	PM 4.4.1.D and 4.5.1.A	1	1 FOPPM 1 R Mason May 09	2 DOM 1.3.8+ FOS DTM	2 MPPM 322.20+	2 FATM 3.0+	2 STM 2.0+	2 ACM 12.7
	SMS Standard 4.9.C.1.a and 4.9.C.2.b		T		•		•		•
4.2	Maintained?	PM 4.4.1.D and 4.5.1.A	1	1 FOPPM 1 R Mason May 09	2 DOM 1.3.8+ FOS DTM	2 MPPM 322.20+	2 FATM 3.0+	2 STM 2.0+	2 ACM 12.7
	SMS Standard 4.9.C.1.b				_	_	_	_	_
4.3	Disposed of?	PM 4.4.1.D and 4.5.1.A	1	1 FOPPM 1 R Mason May 09	2 DOM 1.3.8+ FOS DTM	2 MPPM 322.20+	2 FATM 3.0+	2 STM 2.0+	2 ACM 12.7
	SMS Standard 4.9.C.1.c								
	Legible?	PM 4.4.1.D and 4.5.1.A	1	1 FOPPM 1 R Mason May 09	2 DOM 1.3.8+ FOS DTM	2 MPPM 322.20+	2 FATM 3.0+	2 STM 2.0+	2 ACM 12.7
	SMS Standard 4.9.C.2.a Identifiable?	PM 4.4.1.D and	La	4		lo.	10	lo.	
4.5	rdentinable?	4.5.1.A	1	1 FOPPM 1 R Mason May 09	2 DOM 1.3.8+ FOS DTM	2 MPPM 322.20+	2 FATM 3.0+	2 STM 2.0+	2 ACM 12.7
	SMS Standard 4.9.C.2.b								_
4.6	Traceable to the activity involved?	PM 4.4.1.D and 4.5.1.A	1	1 FOPPM 1 R Mason May 09	2 DOM 1.3.8+ FOS DTM	2 MPPM 322.20+	2 FATM 3.0+	2 STM 2.0+	2 ACM 12.7
	SMS Standard 4.9.C.2.c								

Page 11 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	САВ	GND	CGO
4.7	Readily retrievable?	PM 4.4.1.D and 4.5.1.A	1	1 FOPPM 1 R Mason May 09	2 DOM 1.3.8+ FOS DTM	2 MPPM 322.20+	2 FATM 3.0+	2 STM 2.0+	2 ACM 12.7
	SMS Standard 4.9.C.3.a								
4.8	Protected against damage?	PM 4.4.1.D and 4.5.1.A	1	1 FOPPM 1 R Mason May 09	2 DOM 1.3.8+ FOS DTM	2 MPPM 322.20+	2 FATM 3.0+	2 STM 2.0+	2 ACM 12.7
	SMS Standard 4.9.C.3.b.1		•		•	•	•	•	
4.9	Protected against deterioration?	PM 4.4.1.D and 4.5.1.A	1	1 FOPPM 1 R Mason May 09	2 DOM 1.3.8+ FOS DTM	2 MPPM 322.20+	2 FATM 3.0+	2 STM 2.0+	2 ACM 12.7
	SMS Standard 4.9.C.3.b.2			may co					
4.1	Protected against loss?	PM 4.4.1.D and 4.5.1.A	1	1 FOPPM 1 R Mason May 09	2 DOM 1.3.8+ FOS DTM	2 MPPM 322.20+	2 FATM 3.0+	2 STM 2.0+	2 ACM 12.7
	SMS Standard 4.9.C.3.b.3				_	_	_	_	
4.11	Retained for a documented period of time?	PM 4.4.1.D and 4.5.1.A	1	1 FOPPM 1 R Mason May 09	2 DOM 1.3.8+ FOS DTM	2 MPPM 322.20+	2 FATM 3.0+	2 STM 2.0+	2 ACM 12.7
	SMS Standard 4.9.C.3.4	_							
	8.1.3 Emergency Preparedness and Response								
1	Does the operator have a process and associated documentation for establishing procedures to—								
1.1	Identify the potential for accidents and incidents?	Emer Resp Man D Stevens Jan 2009	1	1 FOPPM 12 J Hines Jan 09	1	1	1	1	1

Page 12 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	САВ	GND	CGO
	SMS Standard 4.8.1		<u>'</u>						
	Coordinate and plan the organization's response to accidents and incidents?	Emer Resp Man D Stevens Jan 2009	1	1 FOPPM 12 J Hines Jan 09	1	1	1	1	1
4.0	SMS Standard 4.8.2	Europ David Man	La	4	La	T.	T.	l 4	L
1.3	Execute periodic exercises of the organization's response?	Emer Resp Man D Stevens Jan 2009	7	1 FOPPM 12 J Hines Jan 09	1	1	7	1	1
	SMS Standard 4.8.3								
	8.2.1 System and Task Analysis								
1	Does the operator have a process and associated documentation to include its system and task analysis process in its safety risk management process?	SPPM 3.3 (draft)	1	1 AQP Vol 1 3.2.3 J Hines May 09	1	1	1	1	1
	SMS Standard 5.A.1			may 00		•			
2	Does the operator have a process and associated documentation for developing system and task descriptions to the level of detail necessary to identify hazards?	SPPM 3.3 (draft)	1	1 AQP V2 1.1 J Hines May 09	1	1	1	1	1
	SMS Standard 5.1.A								
3	Does the operator have a process and associated documentation to ensure that the operator's system and task analyses considers the following: SMS Standard 5.1.B								
	The system's interactions with other systems in the air transportation system?	SPPM 3.3.1.B (draft)	1	1 FOPPM AQP Vol J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 5.1.B.1								

Page 13 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	САВ	GND	CGO
	The system's functions for each of the seven systems (flight operations, dispatch/flight following, maintenance and inspection, cabin safety, ground handling and servicing, cargo handling, and training)? Note: Under the Pilot Program, functions must be defined for only the department or area included in the Pilot Program.	Add policy to SPPM 3.3.1, 9/09, J Langley	1	1 FOPPM, V1,2.2 J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 5.1.B.2 The employee tasks required to accomplish the functions in each of the seven systems listed above? Note: Under the Pilot Program, tasks must be defined for only the department or area included in the Pilot Program.	Add policy to SPPM 3.3.1, 9/09, J Langley	1	1 AQP Vol 2 1.1 & 1.2 (JTA) FOPPM J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 5.1.B.3								
	The required human factors considerations of the system for operations?	SPPM 3.3.1.D (draft)	1	1 AQP Vol 1.2 FOPPM J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 5.1.B.4.a								
	The required human factors considerations of the system for maintenance?	SPPM 3.3.1.D (draft)	1	na	na	1 MPPM G. Grant Apr 11	na	na	na
	SMS Standard 5.1.B.4.b		1			ı	1	•	
3.6	The hardware components of the system?	SPPM 3.3.1.A (draft)	1	1 AQP Vol 2 1.4 & 1.5 & 1.6 FOPPM J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 5.1.B.5								

Page 14 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
3.7	The software components of the system?	SPPM 3.3.1.A (draft)	1	1 AQP Vol 2 1.4 & 1.5 & 1.6 FOPPM J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 5.1.B.6								
	Related procedures that define guidance for the operation and use of the system?	SPPM 3.3.1.A (draft)	1	1 AQP Vol 2 1.4 & 1.5 & 1.6 FOPPM J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 5.1.B.7								
3.9	The ambient environment?	SPPM 3.3.1.A (draft)	1	1 AQP Vol 2 1.1 & 1.2 FOPPM J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 5.1.B.8								
3.10	The operational environment?	SPPM 3.3.1.A (draft)	1	1 AQP Vol 2 1.1 & 1.2 FOPPM J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 5.1.B.9								
3.11	The maintenance environment?	SPPM 3.3.1.A (draft)	1	na	na	1 MPPM G. Grant Apr 11	na	na	na
	SMS Standard 5.1.B.10								

Page 15 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
3.12	Contracted and purchased products and services? SMS Standard 5.1.B.11	SPPM 3.3.1.C (draft)	1	1 AQP Vol 3 3.3 FOPPM J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	The interactions between the items listed in sections 3.2 through 3.10 above?	SPPM 3.3.1.C (draft)	1	1 AQP Vol 2 1.2 FOPPM J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
3.14	SMS Standard 5.1.B.12 Any assumptions made about the system? SMS Standard 5.1.B.13.a	SPPM Ch 3 Jeff M May 2009	1	1 AQP Vol 2 1.2 FOPPM J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
3.15	Any assumptions made about the system interactions? SMS Standard 5.1.B.13.b	SPPM Ch 3 Jeff M May 2009	1	1 AQP Vol 2 1.2 FOPPM J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
3.16	Any assumptions made about the existing safety risk controls? SMS Standard 5.1.B.13.c	SPPM Ch 3 J Langley May 2009	1	1 AQP Vol 2 1.2 FOPPM J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
4	Is the operator's safety assurance function based on a comprehensive system description?	SPPM 3.3 (draft)	1	1 AQP Vol 1 & 2 FOPPM J Hines May 09	1	1	1	1	1
	SMS Standard 6.2 8.2.2 Hazard Identification								

Page 16 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
1	Does the operator have a process and associated documentation to include its hazard identification process in its safety risk management process?	SPPM 3.3.1 (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
	SMS Standard 5.A.2	CDDM 2.2.4	T ₄	4	T ₄	14	14	14	1
2	Does the operator have a process and associated documentation that ensures that the operator identifies hazards for the entire scope of the system that is being evaluated as defined in the system description?	SPPM 3.3.1 (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
	SMS Standard 5.2.A.1								
3	Does the operator have a process and associated documentation that ensures that the operator documents all of these identified hazards?	SPPM 3.3.1 (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
	SMS Standard 5.2.A.2			may oo					
4	Does the operator have a process and associated documentation that ensures that the operator is tracking this hazard information?	Add process to SPPM 3.3.1 J Langley May 09	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
	SMS Standard 5.2.B.1		Τ.		T .	1.	T .	T .	1.
5	Does the operator have a process and associated documentation that ensures that the operator is managing this hazard information through the entire safety risk management process?	Add process to SPPM 3.3.1 J Langley May 09	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
	SMS Standard 5.2.B.2 8.2.3 Safety Risk Analysis and								
	Assessment								
1	Does the operator have a process and associated documentation to include its risk analysis and assessment processes in its safety risk management process?	SPPM 3.3.2 (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
	SMS Standard 5.A.3 and 5.A.4								

Page 17 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	САВ	GND	CGO
2	Does the operator have a process and associated documentation to define acceptable and unacceptable levels of safety risk (for example, does the operator have a safety risk matrix)?	SPPM 3.3.2 (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
3	SMS Standard 5.D. Does the operator's levels of safety risk include descriptions of the following:								
3.1	Severity levels?	SPPM 3.3.2 (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
	SMS Standard 5.D.1.a	2							
3.2	Likelihood levels?	SPPM 3.3.2 (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
	SMS Standard 5.D.1.b								
4	Does the operator have a process and associated documentation to define acceptable risk hazards that will exist in the short-term while safety risk control/mitigation plans are developed and executed? SMS Standard 5.D.3	SPPM 3.3.2 (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
5	Does the operator have a process and associated documentation to ensure that it does not implement any of the following until the level of safety risk of each identified hazard is determined to be acceptable:								
5.1	New system designs?	SPPM 3.3.1.B (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
	SMS Standard 5.E.1								

Page 18 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	САВ	GND	CGO
5.2	Changes to existing system designs?	SPPM 3.3.1.B (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
	SMS Standard 5.E.2								
5.3	New operations or procedures?	SPPM 3.3.1.B (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
	SMS Standard 5.E.3				_	_	_		
5.4	Modifications to existing operations or procedures?	SPPM 3.3.1.B (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
	SMS Standard 5.E.4			iviay 09					
6	Does the operator have a process and associated documentation to allow it to take interim immediate action to mitigate an existing safety risk?	SPPM 3.3.1.B (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
	SMS Standard 5.F	_							
/	Does the operator have a safety risk analysis process and associated documentation that includes—								
7.1	Existing safety risk controls?	SPPM 3.3.2 (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
	SMS Standard 5.3.1		T .						
7.2	Triggering mechanisms?	SPPM 3.3.2 (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1

Page 19 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	САВ	GND	CGO
	SMS Standard 5.3.2								
8	Does the operator's safety risk analysis process and associated documentation include an estimation of the likelihood and severity of the safety risk of a reasonably likely outcome from the existence of a hazard? SMS Standard 5.3.3	SPPM 3.3.2 (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
9	Does the operator have a process and associated documentation to ensure that it assess each hazard for its safety risk acceptability using its levels of safety risk? SMS Standard 5.4.A	SPPM 3.3 - 3.3.3 (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
10	Does the operator have a process and associated documentation to ensure that it defines the levels of management that can make safety risk acceptance decisions? SMS Standard 5.D.2. and 5.4.B	SPPM 3.3.2 Figure 5 (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
	8.2.4 Safety Risk Controls								
1	Does the operator have a process and associated documentation to include its safety risk control process in its safety risk management process?	SPPM 3.3 - 3.3.10 (draft)	1	1 FOPPM 5 R Mason May 09	1	1	1	1	1
	SMS Standard 5.A.5		T			•		•	_
2	Does the operator have a process and associated documentation to ensure that it has a safety risk control/mitigation plan for each hazard with unacceptable risk? SMS Standard 5.5.A	SPPM 3.3.3 (draft)	1	1 FOPPM 5 R Mason May 09	1	1	1	1	1
3	Does the operator have a process and associated documentation to ensure that its safety risk controls are—								

Page 20 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
3.1	Clearly described?	PM 4.4.A - C and 4.4.1.A (draft)	1	1 FOPPM 5 R Mason May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 5.5.B.1		ı		.	•		•	
	Evaluated to ensure that the requirements have been met?	SPPM 3.3.4 (draft)	1	1 FOPPM 5 R Mason May 09	2 DQM all	2 MPPM 415	2 InFlight Stds Guide all	2 SPPM 6-5	2 ACM 2.4.4
	SMS Standard 5.5.B.2					_	_	_	
	Ready to be used in the operational environment for which they are intended?	SPPM 3.3.4 (draft)	1	1 AQP V1 FOPPM 5 J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 5.5.B.3			iviay 09	<u></u>	<u></u>			
3.4	Documented?	PM 4.4.A - C and 4.4.1.A (draft)	1	1 AQP 1,2,3 FOPPM J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 5.5.B.4								
4	Does the operator have a process and associated documentation to ensure that it has evaluated substitute risk in the creation of safety risk controls/mitigations?	SPPM 3.3.8 and SMS Model (figure 1) (draft)	1	1 FOPPM 5 R Mason May 09	1	1	1	1	1
	SMS Standard 5.5.C								
	8.3.1 Data Acquisition								
	Does the operator have a process and the associated documentation for collecting data necessary to demonstrate the effectiveness of its—								

Page 21 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
1.1	Operational processes?	Add policy to SPPM 3.3.4 J Langley May 09	1	1 AQP Vol 1,2,3 FOPPM 5, 6 J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.3.1		Τ,		1.	1.	1		
1.2	SMS?	Add policy to SPPM 3.3.4 J Langley May 09	1	1 AQP Vol 1,2,3 FOPPM 5,6 J Hines May 09	1 DOM D Woods Jan 10	MPPM G. Grant Apr 11	T FAPPM B. Lee Jan 10	GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
0	SMS Standard 6.3.2	4							
	Does the operator have a process and the associated documentation for monitoring operational data to—								
2.1	Assess conformity with safety risk controls?	Add policy to SPPM 3.3.4 J Langley May 09	1	1 FOPPM 5 J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.3.1.A.1		<u> </u>	,			•	•	
2.2	Measure the effectiveness of safety risk controls?	Add policy to SPPM 3.3.4 J Langley May 09	1	1 FOPPM 5 J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.3.1.A.2								
2.3	Assess system performance?	Add policy to SPPM 3.3.4 J Langley May 09	1	1 FOPPM 5 J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.3.1.A.3								

Page 22 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
2.4	Identify hazards?	Add policy to SPPM 3.3.4 J Langley May 09	1	1 FOPPM 5 J Hines May 09	1 DOM D Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.3.1.A.4						_		
3	Does the operator have a process and associated documentation that ensures that it monitors products and services from subcontractors?	PM 3.2.1.D	1	1 FTOCB 4 R Mason May 1/09	n/a	2 MPPM 345.22	n/a	2 GOM 1.28	2 ACM 2.3.4
	SMS Standard 6.3.1.B								
	Does the operator have a process and associated documentation that ensures that regular internal audits of safety-related functions of the operator's internal processes are conducted by line management of each operational department? SMS Standard 6.3.2.A	PM 4.8.2.A (draft)	1	1 AQP FOPPM 6 J Hines May 09	2 DQM	415.20	2 InFlight Stds Guide	1 GOM T. Stuart Jul 10	2 ACM 2.3.4
	Does the operator have a process and associated documentation that ensures that regular audits of safety-related functions of the operator's processes that are accomplished by subcontractors are conducted by the line management of the appropriate operational department? SMS Standard 6.3.2.A	PM 4.8.2.A (draft)	1	7 FOPPM 5 R Mason May 09	n/ano subcontr acted activities	415.20	n/ano subcont racted activitie s	GOM T. Stuart Jul 10	2 ACM 2.3.4
6	Does the operator have a process and associated documentation that ensures that regular audits are conducted to—								
6.1	Determine conformity with safety risk controls? SMS Standard 6.3.2.B.1	PM 4.8.2.A (draft)	1	1 AQP V3 6.0 FOPPM 6 J Hines May 09	2 DQM	415.10	2 InFlight Stds Guide	1 GOM T. Stuart Jul 10	2 ACM 2.3.4

Page 23 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
6.2	Assess performance of safety risk controls?	PM 4.8.2.A (draft)	1	1 AQP V3 6.0 FOPPM 6 J Hines May 06	2 DQM	2 MPPM 415.20	2 InFlight Stds Guide	1 GOM T. Stuart Jul 10	2 ACM 2.3.4
7	SMS Standard 6.3.2.B.2 Does the operator have a process and associated documentation that ensures that planning of the audit program takes into account—								
7.1	Safety significance of the processes to be audited?	PM 4.8.2.A (draft)	1	1 AQP V1 2.3.2 FOPPM 6 J Hines May 09	1 DQM D. Woods Jan 10	2 MPPM 415.20	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.3.2.C.1								
7.2	Results of previous audits?	PM 4.8.2.A (draft)	1	1 AQP V1 Fig 3.1 FOPPM 6 J Hines May 09	1 DQM D. Woods Jan 10	2 MPPM 415.20	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.3.2.C.2								
8	Does the operator have a process and associated documentation that ensures that the audit program includes—								
	Definition of the audit's—		T.		T.	T-	1.		1,
8.1.1	Criteria?	PM 4.8.2.A (draft)	1	1 AQP V1 3.3 V2 1.2 FOPPM 6 J Hines May 09	1 DQM D. Woods Jan 10	2 MPPM 415.20	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10

Page 24 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	САВ	GND	CGO
	SMS Standard 6.3.2.D.1.a								
8.1.2	Scope?	PM 4.8.2.A (draft)	1	1 AQP V2, Task Analysis FOPPM 6 J Hines May 09	1 DQM D. Woods Jan 10	2 MPPM 415.20	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.3.2.D.1.b								
8.1.3	Frequency?	PM 4.8.2.A (draft)	1	1 AQP V2, fig 1.1 FOPPM 6 J Hines May 09	1 DQM D. Woods Jan 10	2 MPPM 415.20	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.3.2.D.1.c								
8.1.4	Methods? SMS Standard 6.3.2.D.1.d	PM 4.8.2.A (draft)	1	1 AQP V2, fig 1.1 FOPPM 6 J Hines May 09	1 DQM D. Woods Jan 10	2 MPPM 415.20	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
8.2	Processes used to select the auditors?	PM 4.8.2.A	1	1	1	2	1	1	1
5.2	SMS Standard 6.3.2.D.2	(draft)		AQP V1 3.9.5, .6 FOPPM 6 J Hines May 09	DQM D. Woods Jan 10	MPPM 415.20	FAPPM B. Lee Jan 10	GOM T. Stuart Jul 10	ACM L. Edison Jul 10

Page 25 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
	A requirement that individuals shall not audit their own work?	PM 4.8.2.A (draft)	1	1 Admin Guide 12.2.3 FOPPM 6 J Hines May 09	1 DQM D. Woods Jan 10	2 MPPM 415.20	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.3.2.D.3								
	Documented procedures, including—				-	-		-	
8.4.1	Responsibilities? SMS Standard 6.3.2.D.4.a	PM 4.8.2.A (draft)	1	1 IEAG and AQP Vol FOTM 12.1.12 Move to FOPPM 6 J Hines May 09	1 DQM D. Woods Jan 10	1 MPPM 415.20 G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
8.4.2	Requirements for—	1							
	Planning audits?	PM 4.8.2.A (draft)	1	1 IEAG 7.2.7, 15.2, 15.7, & 15.9 FOPPM 6 J Hines May 09	1 DQM D. Woods Jan 10	2 MPPM 415.20	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.3.2.D.4.b.1								

Page 26 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
8.4.2.2	Conducting audits?	PM 4.8.2.A (draft)	1	1 IEAG 12.3 & .4, 15.2 & .7 FOPPM 6 J Hines May 09	1 DQM D. Woods Jan 10	2 MPPM 415.20	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.3.2.D.4.b.2								
8.4.2.3	Reporting results?	PM 4.8.2.A (draft)	1	1 IEAG 15.2, .7, .9, & .11 PPDB FOPPM 6 J Hines Mav 09	1 DQM D. Woods Jan 10	2 MPPM 415.20	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.3.2.D.4.b.3					•	•	L	
	Maintaining records?	PM 4.8.2.A (draft)	1	1 IEAG Pilot Records Guide 15.11.4 FOPPM 6 J Hines May 09	1 DQM D. Woods Jan 10	2 MPPM 415.20	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.3.2.D.4.b.4	DM 4.0.2.4	14	1	14	la	1	1	1
0.5	Audits of contractors and vendors? SMS Standard 6.3.2.D.5	PM 4.8.2.A (draft)	1	1 FOPPM 6 J Hines FTOCB R Mason May 09	1 DQM D. Woods Jan 10	2 MPPM 415.20	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10

Page 27 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
9	Does the operator have a process and associated documentation that ensures that internal evaluations of operational processes and the SMS are conducted at planned intervals? SMS Standard 6.3.3.A	IEPM 5.1	2	n/a	n/a	n/a	n/a	n/a	n/a
10	Does the operator have a process and associated documentation that ensures that planning of the internal evaluation program takes into account—					ļ.			
10.1	Safety significance of the processes to be audited? SMS Standard 6.3.3.B.1	IEPM 4.1	2	n/a	n/a	n/a	n/a	n/a	n/a
10.2	Results of previous audits? SMS Standard 6.3.3.B.2	IEPM 4.1 & 5.2.F	2	n/a	n/a	n/a	n/a	n/a	n/a
11 1 1	Does the operator have a process and associated documentation that ensures that the evaluation program includes— Definition of the evaluation's—								
	Criteria? SMS Standard 6.3.3.C.1.a	IEPM 5.2	2	n/a	n/a	n/a	n/a	n/a	n/a
	Scope? SMS Standard 6.3.3.C.1.b	IEPM 4.6 & 5.2	2	n/a	n/a	n/a	n/a	n/a	n/a
	Frequency? SMS Standard 6.3.3.C.1.c	IEPM 5.1	2	n/a	n/a	n/a	n/a	n/a	n/a
	Methods? SMS Standard 6.3.3.C.1.d	IEPM 4.6 & 5.2		n/a	n/a	n/a	n/a	n/a	n/a
	Processes used to select the auditors? SMS Standard 6.3.3.C.2	IEPM 4.6 & 5.2	2	n/a	n/a	n/a	n/a	n/a	n/a
	A requirement that individuals shall not audit their own work? SMS Standard 6.3.3.C.3	IEPM 5.2	2	n/a	n/a	n/a	n/a	n/a	n/a
	Documented procedures, including—	.=5.4.5.6		,	,		,		,
	Responsibilities? SMS Standard 6.3.3.C.4.a	IEPM 5.2	2	n/a	n/a	n/a	n/a	n/a	n/a
	Requirements for—	15D1455	T _o	,		,	,	,	, ,
	Planning audits? SMS Standard 6.3.3.C.4.b.1	IEPM 5.2	2	n/a	n/a	n/a	n/a	n/a	n/a
	Conducting audits? SMS Standard 6.3.3.C.4.b.2	IEPM 5.2	2	n/a	n/a	n/a	n/a	n/a	n/a
11.4.2.3	Reporting results?	IEPM 5.2	2	n/a	n/a	n/a	n/a	n/a	n/a

Page 28 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	САВ	GND	CGO
	SMS Standard 6.3.3.C.4.b.3								_
11.4.2.4	Maintaining records?	IEPM 5.2	2	n/a	n/a	n/a	n/a	n/a	n/a
	SMS Standard 6.3.3.C.4.b.4		•		<u> </u>				
11.5	Audits of contractors and vendors? SMS Standard 6.3.3.C.5	IEPM 5.2	2	n/a	n/a	n/a	n/a	n/a	n/a
12	Does the operator have a process and associated documentation that ensures that the evaluation program is under the direction of the management official described in SMS Standard 4.5? SMS Standard 6.3.3.D	IEPM 2.1	2	n/a	n/a	n/a	n/a	n/a	n/a
13	Does the operator have a process and associated documentation that ensures that the evaluation program includes an evaluation of the internal audit programs conducted by line management of the operational departments? SMS Standard 6.3.3.E	IEPM 5.0	2	n/a	n/a	n/a	n/a	n/a	n/a
14	Does the operator have a process and associated documentation that ensures that the person or organization performing evaluations of an operational department is functionally independent of the department being evaluated? SMS Standard 6.3.3.F	IEPM 2.1	2	n/a	n/a	n/a	n/a	n/a	n/a
15	Does the operator have a process and associated documentation that ensure that it includes the results of oversight organization audits in the analyses conducted under SMS Standard 6.4? SMS Standard 6.3.4	IEPM 5.2.1.H	2	n/a	n/a	n/a	n/a	n/a	n/a
16	Does the operator have a process and associated documentation that ensures that it collects data on—		_			Į.			
16.1	Incidents?	SPPM Ch 4	2	2	2	2	2	2	2
40.0	SMS Standard 6.3.5.A.1	CDDM Ch 4	lo l		lo lo	lo lo	lo lo	To To	10
16.2	Accidents? SMS Standard 6.3.5.A.2	SPPM Ch 4	2	2	2	2	2	2	2
17	Does the operator have a process and associated documentation that ensures that procedures are established to investigate—								
17.1	Accidents?	SPPM Ch 4	2	2	2	2	2	2	2
	SMS Standard 6.3.5.B.1								

Page 29 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
17.2	Incidents? SMS Standard 6.3.5.B.2	SPPM Ch 4	2	2	2	2	2	2	2
17.3	Instances of potential regulatory non-compliance? SMS Standard 6.3.5.B.3	RCM	2	2	2	2	2	2	2
18	Does the operator have a process and associated documentation that ensures that the organization establishes and maintains a confidential employee safety reporting and feedback system?	SPPM 3.5 (will be moved to SPPM 1.5) J Langley May 2009	1	1 FOPPM 5 J Hines May 09 SPPM 5 ASAP & Safety Event Reportin g Sys (SER)	2 SPPM Ch 5 <i>ASAP</i> & <i>SER</i>	2 SPPM Ch 5 <i>ASAP</i> & <i>SER</i>	2 SPPM Ch 5 SER	2 GOM Page 1- 35 SER	2 ACM 2.1 SER
10	SMS Standard 6.3.6.A	5140.00	T.		I _a	T _a	To .		I a
19	Does the operator have a process and associated documentation that ensures that employees are encouraged to use the safety reporting and feedback system without reprisal?	PM 2.0 & Safety Policy Poster (draft)	7	1 FOPPM 5 J Hines May 09 SPPM 5, ASAP & SER	2 SPPM Ch 5 <i>ASAP</i> & <i>SER</i>	SPPM Ch 5 ASAP & SER	2 SPPM Ch 5 SER	2 GOM Page 1- 35 SER	2 ACM 2.1 SER
	SMS Standard 6.3.6.B						1		
20	Does the operator have a process and associated documentation that ensures that data from the safety reporting and feedback system is monitored to identify emerging hazards?	SPPM Ch 3.5 and 5	1	1 FOPPM 5 J Hines May 09 SPPM Ch 5 DAG & ERC	2 SPPM Ch 5 DAG & <i>ERC</i>	2 SPPM Ch 5 DAG & <i>ERC</i>	2 SPPM Ch 5 DAG	2 SPPM 3.5	2 SPPM 3.5
	SMS Standard 6.3.6.C								

Page 30 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
	Does the operator have a process and associated documentation that ensures the <u>data collected</u> in the safety reporting and feedback system <u>is included in the analyses</u> conducted under SMS Standard 6.4?	SPPM 3.3.4 & 3.3.5 (draft)	1	1 FOPPM 5 J Hines May 09 SPPM Ch 5 DAG & ERC	2 SPPM Ch 5 DAG & <i>ERC</i>	2 SPPM Ch 5 DAG & <i>ERC</i>	2 SPPM Ch 5 DAG	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.3.6.D. 8.3.2 Data Analysis and System								
	Assessment								
	Does the operator have a process and associated documentation to ensure that it monitors its systems and operations to—								
1.1	Identify new hazards?	SPPM 3.3.4 (draft)	1	1 SPPM Ch 5 DAG, ASAP, FOQA FOPPM J Hines May 09	2 SPPM Ch 5 DAG, ASAP	2 MPPM- CASS Bd, SPPM- ASAP	2 SPPM Ch 5 DAG	2 SPPM 6.5 (SCAP) & 6.6 (ISAP)	2 ACM 2- 2-4
	SMS Standard 6.1.1								
1.2	Measure the effectiveness of safety risk controls?	SPPM 3.3.4 (draft)	1	1 AQP SPPM- ASAP/ FOQA FOPPM J Hines May 09	2 DQM SPPM ASAP	2 MPPM- CASS RAPM ASAP	2 InFight Stds Guide	2 SPPM 6.5 (SCAP) & 6.6 (ISAP)	2 ACM 2.2.4
	SMS Standard 6.1.2						_	_	

Page 31 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
1.3	Ensure compliance with regulatory requirements?	SPPM 3.3.4 (draft)	1	1 AQP/ SOA/ Ck Amn FOPPM/ FTOCB R Mason May 09	2 DQM	2 MPPM CASS	2 InFlight Stds Guide		2 ACM 2.2.4
2	SMS Standard 6.1.3 Does the operator have a process and associated	Expand SPPM	1	1	1	1	1	1	1
	documentation to ensure that it includes results of oversight organization audits in its data analysis?	3.3.4 to include Std 6.3.4.A J Langley May 09	,	<i>'</i>	<i>'</i>	1	1	1	, , , , , , , , , , , , , , , , , , ,
2	SMS Standard 6.3.4.A	SPPM 3.3.4 &	14	4	lo.	lo	Io	1	1
	Does the operator have a process and associated documentation to ensure that it includes <u>data collected</u> in its safety reporting and feedback system in its data <u>analysis?</u> SMS Standard 6.3.6.D	3.3.5 (draft)	1	FOPPM Chap 5 SPPM FDAG, ASAP, FOQA, PPDB J Hines May 09	2 FOPPM 3.2.1 & SPPM FDAG	2 MPPM- CASS RAPM	SPPM- CDAG	GOM T. Stuart Jul 10	ACM L. Edison Jul 10
	Does the operator have a process and associated documentation to ensure that it analyzes the data that it collects to demonstrate the effectiveness of—								
	Risk controls in the organization's operational processes?	SPPM 3.3.4 & 3.3.5 (draft)	1	1 FOPPM 5 & SPPM FDAG, ASAP, FOQA J Hines Mav 09	2 FOPPM 3.2.1 & SPPM FDAG		2 SPPM- CDAG	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.4.A.1								

Page 32 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
4.2	The organization's SMS?	SPPM 3.3.5.A (draft)	1	1 FOPPM 5 J Hines May 09	1 FOPPM 5 J Hines May 09	1 MPPM- CASS, RAPM- RCB, SPPM- ASAP G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
5	SMS Standard 6.4.A.2 Does the operator have a process and associated documentation to ensure that it analyzes the data that it collects to evaluate where improvements can be made in the organization's—								
5.1	Operational processes?	SPPM 3.3.5.A (draft)	1	1 FOPPM 5 & SPPM FDAG, ASAP, FOQA J Hines May 09	3.2.1 &		2 SPPM- Event Reporti ng- CDAG	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
5.2	SMS Standard 6.4.B.1 SMS? SMS Standard 6.4.B.2	SPPM 3.3.5.A (draft)	1	1 FOPPM 5 J Hines May 09	1 FOPPM 5 J Hines May 09	1 MPPM- CASS, RAPM- RCB, SPPM- ASAP G. Grant Apr 11	B. Lee	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
6	Does the operator have a process and associated documentation to ensure that it assesses the performance of the—								

Page 33 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
6.1	Safety-related functions of operational processes against their requirements?	SPPM 3.3.6.A (draft)	1	1 FOPPM 5 & SPPM FDAG, ASAP, FOQA J Hines Mav 09	2 FOPPM 3.2.1 & SPPM FDAG	2 MPPM- CASS RAPM SPPM- ASAP	2 SPPM- Event Reporti ng- CDAG	2 SPPM- SCAP	2 ACM
	SMS Standard 6.5.A.1				•		•		•
6.2	SMS against its requirements?	SPPM 3.3.6.A (draft)	1	1 FOPPM 5 J Hines May 09	1 FOPPM 5 J Hines May 09	1 MPPM- CASS, RAPM- RCB, SPPM- ASAP G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.5.A.2								
	Does the operator have a process and associated documentation to ensure that system assessments result in a finding of—								
	Conformity or nonconformity with existing safety risk controls and/or SMS requirements, including regulatory requirements?	SPPM 3.3.6.B (draft)	1	1 FOPPM 5 & SPPM FDAG, ASAP, FOQA J Hines May 09	1 FOPPM 5 & SPPM FDAG, ASAP, FOQA J Hines May 09	1 MPPM- CASS, RAPM- RCB, SPPM- ASAP G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.5.B.1 & 2								

Page 34 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
7.2	New hazards found?	SPPM 3.3.6.C (draft)	1	1 FOPPM 5 & SPPM FDAG, ASAP, FOQA J Hines May 09	1 FOPPM 5 & SPPM FDAG, ASAP, FOQA J Hines May 09	1 MPPM- CASS, RAPM- RCB, SPPM- ASAP G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
8	SMS Standard 6.5.B.3 Does the operator have a process and associated documentation to ensure that it <u>uses the safety risk</u> <u>management process</u> if the assessment indicates the								
8.1	Identification of new hazards?	SPPM 3.3.6.C (draft)	1	1 FOPPM 5 J Hines May 09	1 FOPPM 5 J Hines May 09	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
8.2	SMS Standard 6.5.C.1 Need for system changes? SMS Standard 6.5.C.2	SPPM 3.3.6.C (draft)	1	1 FOPPM 5 J Hines May 09	1 FOPPM 5 J Hines May 09	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
9	Does the operator have a process and associated documentation to ensure that it maintains records of assessments in accordance with the requirements of Clause 4.9? SMS Standard 6.5.D	PM 4.5.1.A & SPPM 3.3.6.D (draft)	1	1 FOPPM 5 J Hines May 09	1 FOPPM 5 J Hines May 09		1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
10	Does the operator have a process and associated documentation to ensure that top management conducts regular reviews of the SMS, including—								

Page 35 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
10.1	The outputs of safety risk management?	Add requirement to Safety Council policy and procedure found SPPM 3.10 (old) or 1.9 (new) J Langley May 09	1	1 FOPPM 5 J Hines May 09	1 DOM D. Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.7.A.1				T	T	•		
10.2	The outputs of safety assurance?	Add requirement to Safety Council policy and procedure found SPPM 3.10 (old) or 1.9 (new) J Langley May 09	1	1 FOPPM 5 J Hines May 09	1 DOM D. Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
10.3	SMS Standard 6.7.A.2 Lessons learned?	Add to Safety Council policy and procedure found SPPM 3.10 (old) or 1.9 (new) J Langley May 09	1	1 FOPPM 5 J Hines May 09	1 DOM D. Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
11	SMS Standard 6.7.A.3 Does the operator have a process and associated documentation to ensure that top management's reviews of the SMS include assessing the need for changes to the operator's—								

Page 36 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	САВ	GND	CGO
11.1	Operational processes? SMS Standard 6.7.B.1	Add requirement to Safety Council policy and procedure found SPPM 3.10 (old) or 1.9 (new) J Langley May 09	1	1 FOPPM 5 J Hines May 09	1 DOM D. Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
11.2	SMS?	Add requirement to Safety Council policy and procedure found SPPM 3.10 (old) or 1.9 (new) J Langley May 09	1	1 FOPPM 5 J Hines May 09	1 DOM D. Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
12	SMS Standard 6.7.B.2 Does the operator have a process and associated documentation to ensure that it develops safety lessons learned? SMS Standard 7.5.A	PM 3.2.2.E.I (draft), SPPM 3.10 (old) or 1.9 (new), 5.1.1, 5.2.2, 5.2.7 all	1	1	1	1	1	1	1
13	Does the operator have a process and associated documentation to ensure that safety lessons learned are used to promote continuous improvement of safety? SMS Standard 7.5.B	PM 3.2.3.E.I (draft) & SPPM 5.2.7 all	1	1	1	1	1	1	1
	Does the operator have a process and associated documentation to ensure that safety lessons learned are communicated to all personnel?	PM 3.2.3.E.I (draft) & SPPM 5.2.7 all	1	1 FOPPM 10 J Hines May 09	1 DOM D. Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10

Page 37 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
	SMS Standard 7.5.C								
	8.3.3 Corrective and Preventive Action								
	Does the operator have a process and associated documentation to ensure that the operator develops, prioritizes, and implements, as appropriate, the following:								
	Corrective actions for identified nonconformities with risk controls?	SPPM 3.3.7 (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
	SMS Standard 6.6.A.1		T .		T .		T .		
	Preventive actions for identified potential nonconformities with risk controls?	SPPM 3.3.7 (draft)	1	1 FOPPM 5 J Hines May 09	1	1	1	1	1
	SMS Standard 6.6.A.2								
	Does the operator have a process and associated documentation to ensure that the operator considers safety lessons learned in the develPMent of—								
2.1	Corrective actions?	SPPM 3.3.7.B (draft)	1	1 FOPPM 6 J Hines May 09	1 DOM D. Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.6.B.1								
2.2	Preventive actions?	SPPM 3.3.7.B (draft)	1	1 FOPPM 6 J Hines May 09	1 DOM D. Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.6.B.2								

Page 38 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
	Does the operator have a process and associated documentation to ensure that it takes the necessary corrective action based on the findings of investigations?	SPPM 3.3.7.B (draft) & expand Ch 4 to include reqirement J Langley May 2009	1	1	1	1	1	1	1
	SMS Standard 6.6.C								
	Does the operator have a process and associated documentation to ensure that it prioritizes and implements corrective actions in a timely manner?	SPPM 3.3.7.B (draft)	1	1 FOPPM 6 J Hines May 09	1 DOM D. Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.6.D			iviay 09	Jan 10	API I I			
	Does the operator have a process and associated documentation to ensure that it prioritizes and implements preventive actions in a timely manner?	SPPM 3.3.7.B (draft)	1	1 FOPPM 6 J Hines May 09	1 DOM D. Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.6.E			way co	tour ro	7 101 11			
	Does the operator have a process and associated documentation to ensure that it keeps records of the disposition and status of corrective and preventive actions according to established record retention policy?	PM 4.5.1.A & SPPM 3.3.7.D (draft)	1	1 FOPPM SPPM 4.6 J Hines May 09	1 DQM D. Woods Jan 10	1 MPPM G. Grant Apr 11	1 FAPPM B. Lee Jan 10	1 GOM T. Stuart Jul 10	1 ACM L. Edison Jul 10
	SMS Standard 6.6.F 8.4.1 Communication and Awareness								
1	Does the operator have a process and associated documentation to ensure that it communicates outputs of the SMS to its employees, as appropriate? SMS Standard 7.2.A	PM 3.2.3.E.2.b (draft) & PM 4.2	1	2 SPPM 5.2.7	2 SPPM 5.2.7	2 SPPM 6.8	2 SPPM 5.2.7	2 SPPM 5.2.7	2 SPPM 5.2.7

Page 39 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
	Does the operator have a process and associated documentation to ensure that it provides access to the outputs of the SMS to its oversight organization in accordance with established agreements and disclosure programs? SMS Standard 7.2.B	SPPM Ch 5 & 6 & Regulatory Compliance Manual (RCM)	2	2 SPPM 5.3.3. FOPPM 6.9 ASAP MOU	2 SPPM 5.3.3.D DOM ASAP MOU	2 MPPM 415.20 ASAP	2 SPPM 5.4.5 CDAG	2 RCM	2 RCM
3	Does the operator have a process and associated documentation to ensure that it develops safety lessons learned? SMS Standard 7.5.A	3.2.3.E.2.I (draft)	1	2 SPPM 5.2.7	2 SPPM 5.2.7	2 SPPM 6.11	2 SPPM 5.2.7	2 SPPM 6.11	2 SPPM 6.11
4	Does the operator have a process and associated documentation to ensure that safety lessons learned are used to promote continuous improvement of safety?	PM 4.8.1.E & SPPM 3.3.7.B (draft)	1	2 SPPM 5.2.7	2 SPPM 5.2.7	2 SPPM 6.11	2 SPPM 5.2.7	2 SPPM 6.11	2 SPPM 6.11
5	SMS Standard 7.5.B Does the operator have a process and associated documentation to ensure that safety lessons learned are communicated to all personnel? SMS Standard 7.5.C	3.2.3.E.2.I (draft)	1	2 SPPM 5.2.7	2 SPPM 5.2.7	2 SPPM 6.11	2 SPPM 5.2.7	2 SPPM 6.11	2 SPPM 6.11
	8.4.2 Personnel Qualifications and Training								
1	Does the operator have a process and associated documentation to ensure that it documents the competency requirements for the safety-related positions identified in SMS Standard 4.5.D?	PM 4.8.1.D (draft) and SPPM 3.4 (all) (draft)	1	1 FOPPM Ch 2 & 3 J Hines May 09	1 DOM 1.3 D. Woods Oct 09	1 MPPM 270.10 G. Grant Oct 10	1 FAPPM 1.7 B. Lee Oct 09	1 GOM T. Stuart Apr 10	1 ACM L. Edison Apr 10
2	SMS Standard 7.3.A Does the operator have a process and associated documentation to ensure that the personnel in the safety-related positions identified in SMS Standard 4.5.D meet the documented competency requirements? SMS Standard 7.3.B	PM 4.8.1.D (draft)	1	1 FOPPM Ch 2 & 3 J Hines May 09	1 DOM 1.3 D. Woods Oct 09	1 MPPM 270.10 G. Grant Oct 10	1 FAPPM 1.7 B. Lee Oct 09	1 GOM T. Stuart Apr 10	1 ACM L. Edison Apr 10

Page 40 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
3	Does the operator have a process and associated documentation to ensure that it develops training for the personnel in the safety-related positions identified in SMS Standard 4.5.D that includes—								
3.1	Initial training?	PM 4.8.1.D (draft) & SPPM 3.4 (draft)	1	1 FOPPM J Hines May 09	1 DTM D. Woods Oct 09	1 MPPM G. Grant Oct 10	1 FATM B. Lee Oct 09	1 STM S. Meeks Apr 10	1 STM S. Meeks Apr 10
	SMS Standard 7.4.1.a		-			_			
3.2	Recurrent training?	PM 4.8.1.D (draft) & SPPM 3.4 (draft)	1	1 FOPPM & J Hines May 09	1 DTM D. Woods Oct 09	1 MPPM G. Grant Oct 10	1 FATM B. Lee Oct 09	1 STM S. Meeks Apr 10	1 STM S. Meeks Apr 10
	SMS Standard 7.4.1.b			1110, 00	100.00		•	•	
4	Does the operator have a process and associated documentation to ensure that personnel in the safety-related positions identified in SMS Standard 4.5.D receive training commensurate with their—								
4.1	Level of responsibility?	PM 4.8.1.D (draft) & SPPM 3.4 (draft)	1	1 FOPPM 2 & 3 J Hines May 09	1 DTM D. Woods Oct 09	1 MPPM G. Grant Oct 10	1 FATM B. Lee Oct 09	1 STM S. Meeks Apr 10	1 STM S. Meeks Apr 10
	SMS Standard 7.4.2.a		T .		T .	1.	1.	1.	1.
4.2	Impact on the safety of the organization's product or service?	PM 4.8.1.D (draft) & SPPM 3.4 (draft)	1	1 FOPPM 2 & 3 J Hines May 09	1 DTM D. Woods Oct 09	1 MPPM G. Grant Oct 10	1 FATM B. Lee Oct 09	1 STM S. Meeks Apr 10	1 STM S. Meeks Apr 10
	SMS Standard 7.4.2.b								
5	Does the operator have a process and associated documentation to ensure that it maintains training currency by periodically—								

Page 41 of 43 12/8/08

Participant #1 Question	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
5.1 Reviewing the training?	PM 4.8.1.E (draft) & SPPM 3.4 (draft)	1	1 FOPPM J Hines May 09	1 DTM D. Woods Oct 09	1 MPPM 412.12 G Grant Apr 11	1 FATM B. Lee Oct 09	1 STM S. Meeks Apr 10	2 ACM 12.1
SMS Standard 7.4.3.a								
5.2 Updating the training?	PM 4.8.1.E (draft) SPPM 3.4 (draft)	1	1 FOPPM J Hines May 09	1 DTM D. Woods Oct 09	1 MPPM 412.12 G Grant Apr 11	1 FATM B. Lee Oct 09	1 STM S. Meeks Apr 10	2 ACM 12.1
SMS Standard 7.4.3.b								

Assessment Scale							
Word Picture	Score						
No action has been taken on this requirement of the standard.	0	0	0	0	0	0	0
A plan exists with resources and schedule identified to meet this requirement of the standard.	1	1	1	1	1	1	1
Identifiable actions have satisfied this requirement of the standard. These actions have been observed in policies, procedures, organizational actions, and employee actions.	2	2	2	2	2	2	2
This requirement of the standard has been integrated with other SMS functions within the organization.	3	3	3	3	3	3	3

Page 42 of 43 12/8/08

Question	Participant #1	Corporate Documentation Source	Overall Score	FLT	DSP	MNT	CAB	GND	CGO
	This requirement of the standard has been integrated with other SMS functions within the organization. Additionally, this requirement has been subjected to at least one prior round of evaluation/auditing and there is evidence they have been sustained over time. Further, there are no identifiable reasons suggesting that continued sustainment will not occur.		4	4	4	4	4	4	4
	Conformance with this requirement of the standard is considered state of the art; they could be used as a benchmark for other organizations to use.		5	5	5	5	5	5	5

Page 43 of 43 12/8/08